

## Manage Conflict in the Workplace

Early intervention in workplace conflicts is key to avoiding disruption and economic loss in small to medium- sized businesses. In this half-day workshop you will learn tips and tools to manage conflict in the workplace early and effectively.

By the end of the training, participants will be able to:

- Understand why early intervention in workplace conflict is important.
- Decide whether to avoid or engage in a workplace conflict.
- Reflect on the elements underlying their triggers in a conflict situations.
- Acknowledge the importance of active listening.
- Apply new conflict management skills in the workplace.

The target learners for this workshop are small and medium-sized business owners and managers/supervisors who want to improve how they manage their own and their employees conflicts within the workplace.



MARCH 10th, 2020  
1pm to 4pm



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<https://bit.ly/372K2wn>  
\$40 / participant

\*Register before March 3rd, 2020